

Shipping Policy

Thank you for shopping at Not Defined By FND's store! We strive to get your orders to you as quickly and efficiently as possible. This Shipping Policy outlines our shipping methods, processing times, costs, and other relevant information.

Shipping Methods

We offer the following shipping methods:

- Standard, Expedited, Overnight

Processing Time

Orders are typically processed within 3-5 business days of being placed. During peak seasons or promotional periods, processing times may be slightly longer. You will receive a confirmation email once your order has been shipped with tracking information.

Shipping Costs

Shipping costs are calculated based on your order total, shipping destination, and chosen shipping method. You can view the estimated shipping cost during checkout before completing your order.

Delivery Time

Estimated delivery times vary depending on your shipping destination and chosen shipping method. You can view the estimated delivery time during checkout. Please note that these are estimated times and may be affected by unforeseen circumstances such as weather or carrier delays.

Tracking Information

Once your order has been shipped, you will receive a tracking number via email. You can use this number to track the progress of your shipment on the carrier's website.

Lost or Damaged Packages

We are not responsible for lost or damaged packages once they have been shipped. However, we will do our best to assist you in filing a claim with the shipping carrier. We recommend purchasing shipping insurance for added protection.

International Shipping

International shipments may be subject to customs duties, taxes, and other fees, which are the responsibility of the customer.

Order Modifications or Cancellations

If you need to modify or cancel your order, don't hesitate to contact us at sales@notdefinedbyfnd.org. We understand that plans can change, and we'll make every effort to help. If we can't make the changes you need because your order is already in process, you can still count on us to process a full refund according to our Return & Refund Policy.

Questions?

If you have any questions about our shipping policy, please don't hesitate to contact our customer service team at sales@notdefinedbyfnd.org.



**NOT DEFINED
BY FND**

**AWARENESS, ADVOCATION, AND
HOPE FOR ALL FND WARRIORS**